

Severe Weather Policy

In the event of severe weather, Compassion Counseling Center (CCC) staff will monitor forecasts and **decide on closures by 3:00 PM.**

If the Rochester Public Schools are closed, dismissed early, or cancel evening activities, CCC will also be closed.

Phone: 507-208-8822

A recorded message will indicate if the center is closed for the evening.

Website: compassioncounseling.org

Evening closures will be posted on the home page.

If CCC remains open but you are unable to travel safely, please call to let us know. Weather-related absences will **not** count as a missed session.

Absence Policy for Counselees

If you know in advance that you will be **unable to attend a scheduled appointment**, please notify both your **counselor and the reception desk at least one week in advance.**

For **unexpected absences**, call the Compassion Counseling Center at **507-208-8822** as soon as you are aware that you cannot attend your session.

Excused absences:

- weather-related events
- personal or family health issues
- family emergencies
- work-related requirements
- legal requirements

Unexcused absences:

- social events
- sporting events
- children's activities
- vacations

Three consecutive unexcused absences will require a discussion with a supervisor or the Clinical Director regarding the feasibility of continuing counseling.